

PRESS RELEASE

Transparency across supply chain networks - with AEB software

- The new version of ASSIST4 Monitoring & Alerting facilitates efficient supply chain collaboration with added features.

Leamington Spa, 15th September 2014 – More transparency over the flow of goods in global supply chains is being provided by the new software version of ASSIST4 Monitoring & Alerting by AEB, one of Europe's leading providers of global trade and supply chain management solutions. The software also offers a new alerting framework to enable automated exchanges of information, messages and documents between all partners in the supply chain – customers, transport partners, supplier, etc.



With the new alerting framework, the solution automatically informs about previously defined events as they occur, via e-mail or text message. Typical use cases for this are for example notifications to the consignee once goods have been issued, e-mails with customs documentation to the customs brokers once shipments are ready for export, or alerts by text message in case of delivery delays. New is also the message cockpit where all notifications by email or text are logged.

Conveniently requesting proof of delivery (POD)

The new version of ASSIST4 Monitoring & Alerting also facilitates the integration of calls for action in any email notification. In such cases, the email recipient receives a special link with a request for data entry, which can be freely configured in order to, for example, provide response options like “yes”, “no” and “cancel”. Depending on the selected response, a pre-configured event will be triggered, which in turn can initiate further related process steps.

This functionality can serve companies in many ways. Andrej Grohar, Product Manager Supply Chain Collaboration at AEB, explains how it can be used in everyday business: “The new ASSIST4 Monitoring & Alerting offers companies the option to automatically request proofs of delivery once goods have been shipped, or request new pick-ups and deliveries from freight forwarders. The user receives automated feedback once the delivery confirmation has been received or when pre-advised goods are ready for pick-up. The solution monitors whether calls for action are followed-up as requested, and sends reminders in pre-defined intervals accordingly.”

In addition, the new version of ASSIST4 Monitoring & Alerting provides an enhanced authorisation concept, which allows role-based access to documents attached to business objects like orders, order items,



shipments or transport units, ensuring that only users with one or more defined roles can view a particular document.

For more information about the latest version of ASSIST4 Monitoring & Alerting please visit <http://www.aeb-international.co.uk/uk/assist4/visibility-collaboration-platform/features.php> or contact AEB directly at info@aeb-international.co.uk.

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Contacts

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Notes to Editors

About AEB GmbH (www.aeb-international.co.uk)

AEB is one of Europe's leading providers of supply chain logistics software and has been delivering solutions to customers for over thirty years. The company has over 5,000 customers worldwide and is headquartered in Stuttgart, Germany, supported by offices in the UK, Switzerland, Singapore and the US.

AEB's core product - ASSIST4 - is the comprehensive solution suite for all logistics processes in global business. ASSIST4 offers a complete set of business services for end-to-end logistics, including international goods movements, making it possible to standardise and automate business processes in supply chain execution.

ASSIST4 also creates transparency and provides a reliable basis for making the right decisions about the planning, monitoring, control and continual optimisation of supply networks, even beyond the boundaries of the business. The ASSIST4 suite offers full functionality via a wide range of modules including Visibility & Collaboration Platform, Order Management, Warehouse Management, Transport & Freight Management, Customs Management and Compliance & Risk Management.