

Facts and numbers: Digitization of customs

This is how well companies think that they are prepared for future challenges of Digitization:

Fairly good **61.7%**

Excellent **7.1%**

Fairly poor **26.5%**

Very poor **4.7%**

21.1% Observer

35.6% Beginner

32.8% Advanced

10.5% Experts

This degree of maturity is really reached by companies in the field of customs digitization:

Areas of global trade management where digitization is seen as particularly important*:

Export customs management **64.6%**

Export controls **62.3%**

Origin & preferences **50.4%**

*multiple choices possible

Lack of expertise

35.9%

Lack of financial resources

33.2%

These are the three biggest obstacles to digitization in customs:

34.6%

Lack of support from management

33.0% of respondents rank the **digitization of customs** as a high priority relative to other functional areas in their company.